



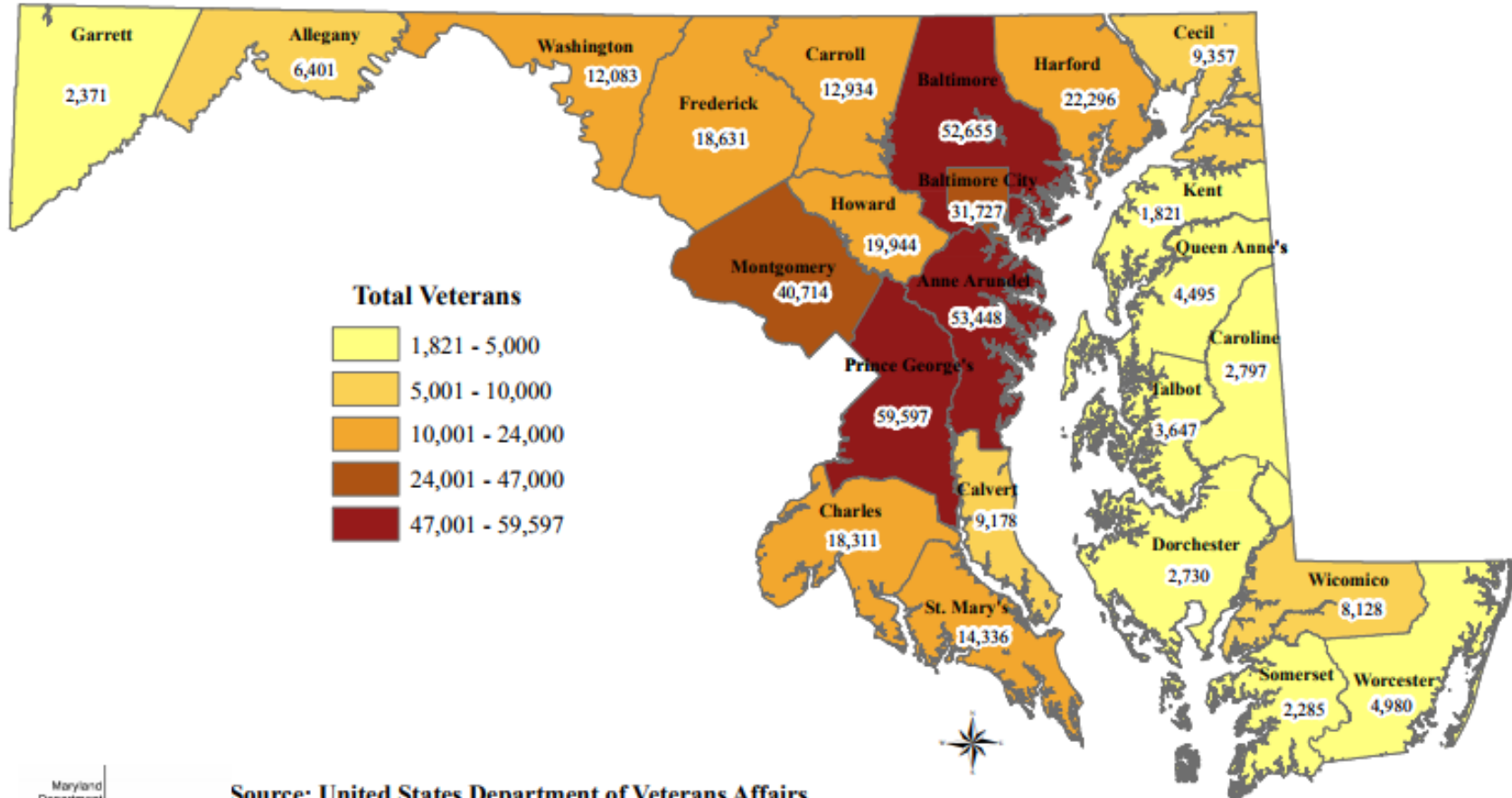


Overview

- Maryland's Commitment to Veterans (MCV)
Introduction
 - About MCV
 - Who eligible & how works
- Mental Health First Aid
- Community Outreach
- Contact Information & Questions

Projected Number of Veterans in Maryland - 2017

Projected Veterans in Maryland: 414,879



Source: United States Department of Veterans Affairs
Map prepared for the Maryland Department of Veterans Affairs
by the Maryland Department of Planning



About MCV

- Assist veterans and their families with coordinating behavioral health services for the veteran, including mental health and substance abuse services- either with the VA or DHMH Behavioral Health Administration.
- Provide information and referrals related to employment, education, housing, VA benefits.
- Outreach: educate residents, veterans and community groups about MCV and military culture as it relates to behavioral health in veterans.
- Teach MHFA to individual groups and organizations
- Attend/facilitate local collaborative groups to provide representation for veterans and their families
- Inform the community about the behavioral health resources that are available to veterans in the public health system.



Who is eligible?

- An individual, male or female, with prior active duty service (other than for training), regardless of service era
- For behavioral health services: veterans discharged or released under conditions 'other than dishonorable'
- For information and referral: ALL veterans regardless of discharge and their families



How does MCV work?

- Referrals accepted 24 hours a day, 7 days a week
- 1-877-770-4801
- Referral sources are unlimited
- A connection is made with a Regional Resource Coordinator (RRC)
- One RRC per region – Central, Southern, Western, Eastern
- A personal relationship is built

Once a veteran is linked to an RRC, they will always speak to the same person. Once a relationship is built, the veteran will ideally feel heard and understood, opening up the lines of communication so needs can be met, and stability can be achieved.



MCV Regions

- Western: Carroll, Frederick, Montgomery, Washington, Allegany, Garrett
- Southern: Prince Georges, Calvert, St. Mary's, Charles
- Eastern: Cecil, Kent, Queen Anne's, Caroline, Talbot, Dorchester, Wicomico, Somerset, Worcester
- Central: Baltimore, Harford, Anne Arundel, Howard, Baltimore City



Behavioral Health Coordination

- Mental health and substance abuse counseling services are initially attempted through the VA Maryland Health Care System
- For information about enrolling VA health care call 1-800-463-6295 ext. 7324
- If services are not available within a *two week time frame*, uninsured veterans are provided with services via DHMH Behavioral Health Administration through Value Options
- Veterans designated as special population under DHMH Behavioral Health Administration which means they do not need to meet typical eligibility requirements like income



Information and Referral

Information and referrals are provided to address additional needs, such as:

- Employment
- Housing
- Benefit Information
- Financial Assistance
- Community Support

MCV links veterans to resources – helping them to navigate the system



Mental Health First Aid

- Spring 2014 MCV RRCs certified Mental Health First Aid Instructors
- Training those working with veterans and their family members
- September 2014 first training at Alliance working with veterans accessing eviction prevention through a VA SSVF Grant
- “This course will help me with my work with veterans as well as my personal life at home – my husband is a veteran.”



MCV Feedback

“MCV was the first direct contact I found. Our MCV Regional Resource Coordinator (RRC) was not only accessible, but also knowledgeable and personable. We were in a crisis situation and I was beginning to think that no one knew where to go, who to contact or what to do until I spoke with MCV. Just the fact that I was able to speak directly with a person was comforting and when I realized the RRC not only was compassionate and helpful but also very knowledgeable I realized I had found a gold mine. MCV was able to direct us to valuable resources without delay and maintained contact with us during and after our family crisis. I feel that MCV is our key to a system that may not be broken but is sadly in need to repair. Without a doubt, MCV is a very valuable resource.”

- Mother of a U.S. Marine



For more information.....

Visit our website:

veterans.dhmh.maryland.gov

Or call our hotline:

1-877-770-4801





Staff Contact Information

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Resource Coordinators

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Southern Region: Rick Reed rreed.mcv@gmail.com 410.725.9993

Eastern Region: Dina Karpf dkarpf.mcv@gmail.com, 410.725-9996



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