



**2016 Maryland AIRS Conference Agenda
Friday, October 21, 2016**

“Leveraging Innovation, Networking & Knowledge”

8:00 a.m. to 8:45 a.m.

Registration and Networking Breakfast (Bring your business cards)

*Certification testing is from 8am-10am in Room _____

8:45 a.m. to 9:00 a.m.

Welcoming Remarks

*Chris Moore, President, Maryland AIRS
Josephine Potel Room*

9:00 a.m. to 10:00 a.m.

Keynote Address -

Presenter: Josh Pedersen

Description:

10:00 a.m. to 10:20 a.m.

Team Building/Networking

Presenter: Francesca Kranzberg

10:20 a.m. to 10:25 a.m.

Break

10:25 a.m. to 11:45 a.m.

Break-Out Sessions

Not My Child

Seminar South Room

Moderator: Nancy Schrum, Office of Constituent Services, Office of County Executive Steve Schuh

Prevention Specialist: Amanda Larkins, Pathways, Anne Arundel Medical Center

Crisis/Treatment: Jen Corbin, Director Mobile Crisis, Anne Arundel Mental Health Agency

Law Enforcement: Tim Altomare, Chief of Police

Sandra Smolnick, Department of Health, Anne Arundel County

Description: Not My Child is focused on providing awareness by providing the facts of abuse of prescription drugs and the escalation of heroin use in our communities. The Not My Child discussion taking place in our communities provides an open, honest conversation regarding the use of drugs by children and adults in every community as the issue does not discriminate. NMC is a collaborative effort supported by multiple county agencies, non-profits and community members working together to educate parents, families and communities on the impact of addiction on the individual, family and community. NMC has proven to save lives.

Communicating Through Behaviors & The Virtual Dementia Tour

The Cardinal Gibbons Room

Presenters: Mary Chaput and Jennifer Sloan

Program Director for Family Caregiver Support Programs and Special Projects Coordinator – AACo. Dept. of Aging & Disabilities

Description: The Virtual Dementia Tour® (VDT®) is a scientifically proven method that builds sensitivity and awareness in individuals working with or caring for those with dementia by temporarily altering participants' physical and sensory abilities. This evidenced-based program simulates changes associated with cognitive decline. More than two million people in 17 different countries have experienced the Virtual Dementia Tour®. Coupled with the tour is an educational component that offers tools and hope by providing practical ways to create an environment that supports individuals with the disease.

**A Community Partnership Model for Increasing
Emergency Preparedness of Patients Living at Home**

Oratory Room

Presenter: Jessie Pulsipher, MBA, CeM

Maryland-National Capital Homecare Association (MNCHA)

Description: Community information and referral providers learn about Maryland-National Capital Homecare Association's Emergency Preparedness Network, provided with the Maryland Department of Health and Mental Hygiene Office of Preparedness and Response. The network provides real-time emergency information, outreach, provider training, and educational materials to home care providers and their patients. This successful partnership uses key intermediaries in educating seniors and disabled citizens about emergency preparedness and resiliency. Learn about free, valuable resources IR specialists can offer to help establish health security among vulnerable populations.



**2016 Maryland AIRS Conference Agenda
Friday, October 21, 2016**

“Leveraging Innovation, Networking & Knowledge”

**11:45 a.m. to 12:30 p.m.
Lunch**

**12:30 p.m. to 12:45 p.m.
Business Meeting in Room _____**

**12:45 p.m. to 2:00 p.m.
Break-Out Sessions**

**Bridging Cultures, Building Communities
How FIRN Serves the Immigrant Community**

The Cardinal Gibbons Room

Presenter: Roslyn Lindner

Outreach & Volunteer Coordinator, Foreign Born Information & Referral Network

Description: This workshop is relevant to those who have little to no knowledge of the needs of immigrant and refugee communities. The workshop will cover the most common issues faced by foreign born people and the ways in which FIRN meets those needs. We will also cover other available resources for assisting foreign born clients. Attendees will leave with a better understanding of immigrant communities and how to serve them.

Suicide Awareness in the I&R Field

Seminar South Room

Presenter: Suzi Borg

Director of Community Support Services, Mental Health Association of Frederick County

Description: Suicide is a public health concern and a topic for which many feel unprepared to discuss. Awareness of suicide and some basic skills better prepare us for helping those at risk. This workshop will discuss why talk about suicide at all, who is at risk, and how we can help. This workshop is designed for those with no knowledge on the topic and can be a refresher for those with more experience.

Hospital Partnerships- A Clinical and Social Initiative

Oratory Room

Presenter: Karissa Gouin

Acting Deputy and Director of ADRC Planning & Programming, Department of Aging & Disabilities, AA County

Description: The Senior Triage Team of Anne Arundel County is a care and resource coordination initiative in partnership with the area hospitals through the Bay Area Transformation Partnership. In this session you will learn about the "high-utilizer" of both emergent and social systems of support and critical need resource coordination. Challenging trends for older adult needs and resources will be presented. You will learn about an innovative effort that integrates un-duplicated resource coordination across all human service agencies and departments.

**2:00 p.m. to 2:15 p.m.
Break**

**2:15 p.m. to 3:45 p.m.
Feeling Good about Leveraging Empathy
Josephine Potel Room**

Presenters: John Plonski

Description: The I&R Process dictates that I&R Specialists connect with consumers using active listening skills to determine which resource will meet their needs. The cornerstone of those skills is the trait of empathy. While we may assume that "being empathetic" consists of "It sounds like you feel..." the reality is true empathy requires us to interpret those feelings-the leveraging the meaning behind the words. The workshop will look at empathy, its various levels, and how to use it to connect with the consumer. At the end of the workshop we should all feel good about using feelings to engage, understand and assist those who come to us.

**3:45 p.m. to 4:00 p.m.
Closing and Door Prizes
Evaluations and Certificates**